



CAPITALCLAN

COOKIE POLICY

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This Cookie notice provides you with information about the cookies we use and the purposes for which we use them.

What are cookies?

Cookies are small pieces of data that websites store on your browser when you visit them. Cookies are useful because they allow a website to recognise your visit and collect information about how you use that website.

The cookies we use

The cookies we use are strictly necessary.

Strictly necessary cookies

Strictly necessary cookies ensure that our website is able to function properly. We don't have to ask for your consent to store these cookies on your browser. We've listed the categories of these strictly necessary cookies below.

Cookies that help you log on:

We use these cookies to remember who you are when you log on to secure areas of our website. You won't be able to log on without them.

Cookies that help us provide core services and features:

We use these cookies to provide core services and features on our website. These services and features won't work without them.

Cookies that help keep our website secure:

We use these cookies to protect the security of our website, for example, to make sure the website is only accessed by genuine users. This helps us to keep you safe.

Cookies that help us detect fraud or crime :

We use these cookies to help us identify suspicious behaviour on our website so we can protect both you and us from fraud.

Cookies that we use to make your visit more personal

We use these cookies to ensure our optional features and services work. Our website will still work without them.

This category may also include:

- cookies that allow us to customise what you see on our website and where based on what we know about you
- cookies that help prevent fraud on other websites or services that you haven't asked to use when you're on our website
- cookies that help keep secure other websites or services that you haven't asked to use when you're on our website

Cookies that help us improve our website

We use these cookies to help us understand how people use our website. We can then use this data to improve how our website works. For instance, we may use analytics providers to identify and count visits to our website and to see which pages people go to and what they do there.

Cookies that support marketing

We and our partners use these cookies to understand what you're interested in on our website and on social media. These cookies may also identify which other websites may have directed you to our website. This is so we or our partners can personalise our marketing to you, including online advertising and through post, email, telephone, text, secure message or social media. You can change your mind on how you receive certain types of marketing message or choose to stop receiving them at any time.

How we remember your cookie preferences

Your preferences are stored in cookies stored on your browser. If you switch off a category of cookies that you've previously accepted, then for technical reasons those cookies will not be deleted.

To delete cookies from your browser, we recommend that you clear your browser data. If you do this, or change browser, we'll ask for your preferences again when you next visit our website.

Cookie duration and your browser settings

The length of time for which cookies are stored on your browser varies depending on the cookie. Some cookies only last for your online session, whereas others will stay on your browser for a reasonable time afterwards. Unless we've given a specific time in the list of cookies above, the cookies set via our website will usually last between 13 and 24 months from your most recent visit to our site.

Some of our partners in the list above also use the same cookies to collect information about the use of their own or other websites. In these cases, the cookie can remain on your device, usually for up to 24 months from your last visit to the site that accessed that cookie.

You can use your browser settings to delete cookies that have already been set at any time. You can also use your browser settings to manage cookies, for example, to switch off a cookie altogether. If you do this, it could mean that we can't use strictly necessary cookies properly and so parts of our website may not work correctly. For more information about how to use your browser settings to clear your browser data or to manage cookies, check your browser 'Help' function.

Our websites

We're changing the way we set cookies on the websites we manage. This means that some of our websites may ask you to accept cookies again, or they may not yet be able to fully respect your preferences. We're working on this. Please contact us if you have any questions.

Email cookies

To help us improve our emails we may monitor your interest in them. We may be able to tell when you've opened them, and how you've interacted with them. This includes information about how long you spend reading our emails and which links you click on. We may also collect technical information about your device and internet connection and set cookies. We use this information to help us understand how effective our emails are, to improve our communications and send you more relevant information and marketing. We use trusted service providers to help us.

Your cookie preferences on this website don't apply to emails. You can unsubscribe from marketing emails by selecting the link at the bottom of an email from us. You can also ask us to stop using your data for marketing purposes. For more details or to make that change, please contact us.

Cookies in our App

You can find out how our mobile app uses cookies in the 'Legal' section of the app.

Cookies and your privacy

The information cookies collect, and how we use that information, may count as personal data. We may also be able to identify you by name, IP address or session ID. You have rights regarding how we collect, store, and use your personal data.